In 37 years of doing thousands of rentals, this was the best con artist from the outside to come in and walk away with very desirable product that could all be sold in a matter of days on Craigslist (and was).

WHAT I SAW, HEARD, FELT WHEN I SAW AND DEALT WITH THE CON MAN

by Terry Jacinto Rental Division Manager Budget Video Rentals Miami

To whom this may concern,

Please be aware that this individual (who may or may not go by the alias Brent Docker) we are speaking of is very clever and he has had a lot of help from inside the rental business or worked there. He seems to know the inter workings of how rental house procedures are as far as establishing contact several weeks ahead to establish a short relationship but just enough for you think that the rental is in fact a real job.

Unlike the usual suspect who conducts these sorts of activities, who typically try to hit you when you are either short of staff or short of time, this person deals with you in the light, in front of many people and without fear. Because of this demeanor, you will not suspect a thing from him. Dealing with him for the first time will seem as though you have dealt with him before. He is just like someone you know or have done business with in the past.

As far as physical appearance, he is about 6ft1 to 6ft 3 inches, white Causasian male, perhaps of Eastern European ancestry. At the time of the ripoff he had sandy blonde to brown hair, not long but not short. He could have possibly cut his hair or grown some facial hair by now.

My advice to you if you are in the rental business is to triple check all of your clients, make sure you have secure and real deposits etc. This person will not ring any alarms and he will burn you if you are not careful.

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